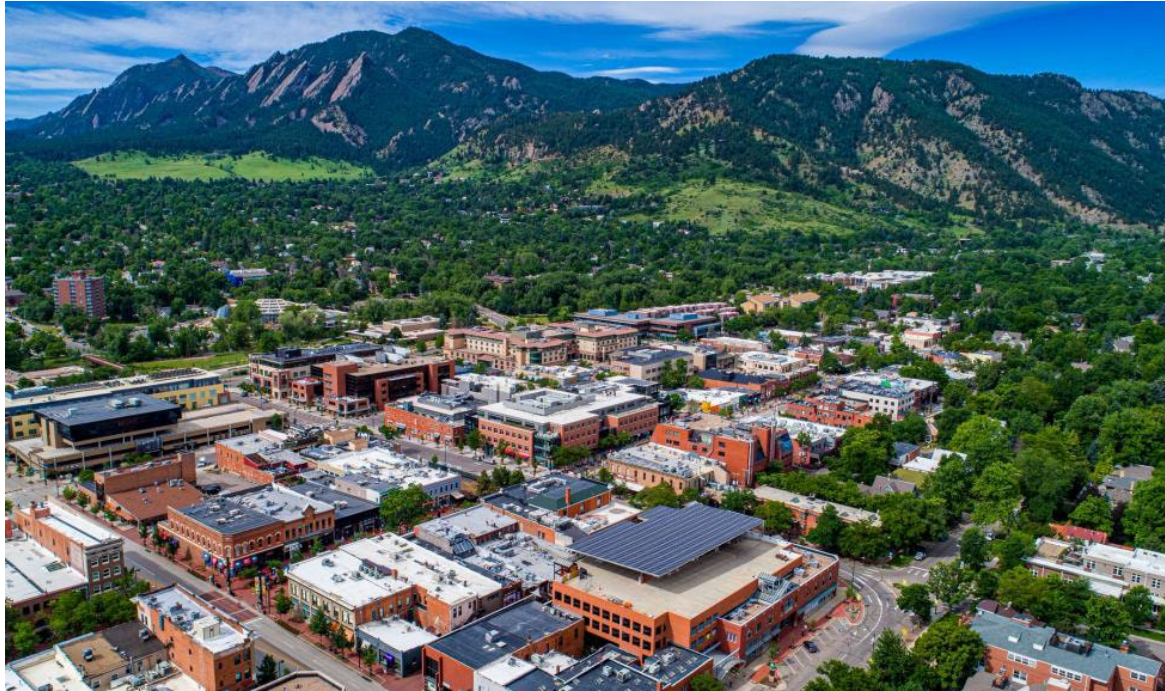


Thistle Community Housing

Quarterly Resident Outreach Meeting
July 9, 2024



45 Minutes / Resident Chat

Agenda

Thistle

- Introductions
- About Thistle
- New Topics
- Thistle Team Reminders
- Website
- Guest Speakers
 - Boulder County – Cybersecurity
 - Boulder Chamber - Transportation
- Q & A
- Thank You!



THISTLE

Introductions

Thistle Community Housing

- Erin Wenger – Property Manager, Boulder
- Andrew Ellert – Property Manager, Longmont
- Jessica Kronfuss – Thistle Portfolio Director
- Paul D'Angelo – Thistle CEO



THISTLE

Thistle Community Housing

Mission

The Mission of Thistle Communities is to produce, preserve and protect quality, permanently-affordable rental and ownership homes for moderate and lower-income individuals and families, seniors, veterans and people with disabilities.

<https://thistle.us/>

<https://www.facebook.com/thistlecommunities>

<https://www.linkedin.com/company/thistle-communities/mycompany/>

Thistle Community Housing Vision

The Vision of Thistle Communities is to Assist moderate and lower-income individuals and families by developing a pipeline of affordable rental and homeownership housing, creating economic opportunities and wealth building for all residents in Boulder County.

<https://thistle.us/>

<https://www.facebook.com/thistlecommunities>

<https://www.linkedin.com/company/thistle-communities/mycompany/>

NeighborWorks America

Working Together for Strong Communities®

NeighborWorks America creates opportunities for people to live in affordable homes, improve their lives and strengthen their communities.

Thistle Community Housing is a NeighborWorks Organization.

<https://www.neighborworks.org/home>

Boulder / Longmont City Services

Health, Wellness, After School, Seniors

<https://bouldercolorado.gov/services>

<https://www.longmontcolorado.gov/departments/departments-a-d/community-services-department>

<https://www.thistlecommunityhousing.org/resident-resources>

Topics

- **Food Share Program**

- We are excited to partner with Boulder Food Rescue, Whole Foods, and Sprouts Farmer's Market to provide weekly deliveries of FREE, fresh fruits, vegetables, grains, and non-perishables to our Thistle Residents!
- We now have this partnership at three properties in Boulder, with hopefully more to come soon!

- **NoBo Arts District**

- On the first Friday of each month, NoBo Arts District will be hosting FREE monthly art exhibits at the Bus Stop Apartments Community Room, located at 4871 Broadway, Boulder CO 80301!
- Learn more at <https://noboartdistrict.org/visit/first-friday/>

- **Pool Rules Reminder – Longmont**

- With the pools now open at select communities, we'd like to take a moment to send a few reminders about the pool rules and regulations to ensure everyone's safety and enjoyment of this amenity:
 1. **USE OF THE POOL AREA IS AT YOUR OWN RISK. There is NO LIFEGUARD ON DUTY.**
 2. Use of the pool is a privilege not a right. Management reserves the right to close the pool area or exclude any person from the pool area at any time, for any reason, without notice.
 3. Pool hours are from 10:00am – 9:00pm. Hours subject to change at manager's discretion.
 4. No glass, alcoholic beverages, food, running, rough play, foul language or nudity is allowed in the pool area.
 5. The swimming pool is to be used only by residents and their invited guests. A resident must accompany their guests at all times.
 6. When using the swimming pool, swimming suits or trunks **MUST** be worn. Cut-off jeans and T-Shirts are not permitted.
 7. Keep noise at a low or moderate level at all times when in or around the pool as a courtesy to your neighbors. Be aware that some people work night shifts and need to sleep during the day.
 8. You are responsible for the behavior and conduct by anyone in your household, guests, and visitors inside the pool area.
 9. Friendly reminder the pool will be closed at times due to keeping the chlorine levels at appropriate levels.

Friendly Reminders

Team Thistle



Management Offices Are Back On Site!

We have offices in both Boulder and Longmont with walk-in availability. We are thrilled to be available and more accessible to our Residents – please come by and say hello!

Frequently Asked Questions:

- **How to Place an Emergency Work Order?**
 - All after-hour Emergency Work Orders must be placed by dialing (303)443-0007. During office hours, you can place a work order by emailing maintenance@thistle.us, or by contacting your local Management staff.
- **How to Report a Concern or Complaint?**
 - For all non-urgent concerns or complaints (ie: Lease Violations), please contact your Property Manager directly via phone or email. Statements in writing are always most helpful here.
 - For all non-urgent police matters, please contact the Non-Emergency Police Dispatch number at (303) 441-3333.
 - For all life-threatening emergencies, please dial 911 BEFORE contacting Management.
- **Smoke-Free Policy:**
 - A friendly reminder that ALL Thistle properties are Smoke-Free Communities, including on patios and in common areas. This includes cigarettes, tobacco products, and marijuana.
- **Picking up after your Pets:**
 - Please ensure that you are picking up after your pets and animals, and disposing of the animal waste properly, and immediately.
- **Please Check your Emails for Communications from Thistle:**
 - If you are registered through RentCafe, you should be receiving email notifications from us. Please be sure to check your Spam/Junk folders, and please add your local Management Staff to your contacts list.
 - Please encourage your neighbors to sign up as well – the more resident involvement we have, the better!

Friendly Reminders

Team Thistle

Frequently Asked Questions Continued:

- **Rental Insurance:**
 - Not required, but highly recommended!
 - Usually, you can bundle Rental Insurance with your Car Insurance for a small monthly charge.
- **Trash Disposal & Large Trash Items**
 - Please use care when disposing of trash, recycling, and compost materials.
 - Large Item removals are charged back to Residents at \$41.00 per pick-up.
- **Quiet Hours:**
 - Thistle House Rules – 10:00pm – 6:00am
 - Please be respectful to your neighbors - excessive Noise at ANY time is not permitted.
- **Parking Policy:**
 - In most cases, parking is available on a first-come, first-serve basis.
 - In general, one car is permitted per household.
 - Please reach out to your Property Manager with questions specific to your property.
- **Preventative Maintenance:**
 - To prolong the appliances and safety features within your apartment, we have begun conducting preventative maintenance at each property.
 - Prior to any Preventative Maintenance visit, you will receive a Notice of Entry on your door. We appreciate your help and cooperation on this project!
- **Chargebacks:**
 - Per the Lease Contract, we are required to charge replacement items to residents beyond wear and tear (i.e.: in cases of damage, misuse, or neglect).
 - We are always happy to talk through these charges with you, and we will only ever charge the exact cost of the item.



Introductions

Guest Speakers

- **Desiree Firle, MSW**
 - Community Protection Specialist
 - 20th Judicial District Attorney's Office
 - Boulder County
 - dfirle@bouldercounty.gov

- **Elaine Erb**
 - Sustainable Transportation Planner
 - Boulder Chamber Transportation Connections
 - elaine@bouldertc.org
 - elaine.erb@boulderchamber.com



THISTLE

Q & A

Team Thistle

This presentation will be shared with our Residents on our Website here ...

- <https://www.thistlecommunityhousing.org/community-meetings>

If you like what we're doing, please share a Review on [Google](#) / Thistle Boulder Colorado



THISTLE

Thank You

Thistle Residents!

Longmont Residents

The Cannery

15 3rd Avenue

Office Hours: M / W 9am to 12 noon

Tuesday & Thursday 1pm to 4pm

303.443.0007

longmontinfo@thistle.us



THISTLE

Thank You

Thistle Residents!

Boulder Residents

Fairways

5620 Arapahoe Avenue

Office Hours:

Monday/Wednesday - 9am to 12 noon

Tuesday & Thursday 1pm to 4pm

303.443.0007

boulderinfo@thistle.us



THISTLE

Q&A

Quarterly Resident Meeting – July 9, 2024

Q – Are there RTD Options for Kids?

**A - School Pool information can be found here:
<https://drcog.org/way-go/commuters/schoolpool>**

**Link for Zero Fare for Youth:
<https://www.rtd-denver.com/zero-fare-for-youth>**

Individuals 19 & Under ride free

Q – Boulder County DA Website

A - <https://bouldercounty.gov/district-attorney/>